



Acadian Iron Works Warranty

Acadian Iron Works products are hand forged and individually finished in our factory. Minor differences in these products are normal and to be expected to achieve the “Hand Forged” look.

All Acadian Iron Works products are hot-zinc dipped as raw iron and coated with two coats of primer and 6 coats of electromagnetic finished paint.

All Acadian Iron Works products are warranted to the original owner from any defects in material and workmanship that would make the products not serviceable or usable under normal conditions, provided they are properly installed per the instructions provided by Acadian Iron Works.

The warranty is provided to the original owner from the date of purchase extending for the following period:

1. 5 year limited warranty on the iron body included in doors, windows, railings, grills and gates.
2. 1 year warranty on moving parts.
3. 1 year warranty on glass against seal failure on insulated glass provided by Acadian Iron Works.
4. 5 year limited warranty on finish including cracking, peeling and fading.

The following is not considered the responsibility Acadian Iron Works and will void the warranty.

1. Damage caused by failure to comply with the installation instructions provided by Acadian Iron Works or failure to promptly and adequately repair damages to the products including chips or scratches to the finish.
2. Damages, misuse or abuse caused by other parties or causes beyond the control of Acadian Iron Works including Acts of Nature.
3. Failures not covered include, broken glass, improper storage, installation and maintenance, improper cleaning, condensation on interior door surface due to cold weather installation (if not thermally broken) and moisture penetration resulting from normal wear and tear including pets.
4. Any Damage caused by the actions, misuse and/or neglect of the Dealer and/or its customers.

All warranty claims must be approved by an authorized Acadian Iron Works representative.

Warranty resolution remains at the discretion of Acadian Iron Works.

Acadian will cover replacement labor only for up to 1 year from date of purchase.